C_TS470_2412

SAP S/4HANA Cloud Private Edition Service Certification Questions & Answers

C_TS470_2412
SAP Certified Associate - SAP S/4HANA Cloud Private Edition, Service
80 Questions Exam – 66% Cut Score – Duration of 180 minutes

C_TS470_2412 Practice Test

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C_TS470_2412 Questions and Answers Set

Question: 1

What actions are possible for an in-house repair when its status is Decision Pending?

There are 3 correct answers to this question.

a) Mark the repair object for immediate repair.

b) Create a repair quotation.

c) Send the repair object back to the customer.

d) Create a service contract.

e) Create a refurbishment order.

Answer: a, b, c

Question: 2

How are spaces and pages assigned?

There are 2 correct answers to this question.

a) Pages are assigned to SAP Fiori catalogs

b) Spaces are assigned to launchpad groups

c) Spaces are assigned to business roles

d) Pages are assigned to users via spaces

Answer: c, d

Question: 3

What are some categories of recurring services that are supported by SAP S/4HANA Cloud Private Edition, service?

There are 2 correct answers to this question.

a) Time-based recurring services

b) Performance-based recurring services

c) Field Service Management-based recurring services

d) Confirmation-based recurring services

Answer: a, b

Question: 4

Where do you have to assign the item category group, so that an item category can be determined automatically in a business transaction?

Please choose the correct answer.

a) Product master

b) Serial number

c) Equipment details

d) Product bundle

Answer: a

Question: 5

Where do the service providers confirm their working time if the external services are ordered via service order?

Please choose the correct answer.

a) Goods receipt

b) Cross-application time sheet

c) Service confirmation

d) Service entry sheet

Answer: d

Question: 6

A Service contract is created and saved. Which change processes are available afterwards in SAP standard delivery?

There are 2 correct answers to this question.

a) Change sold-to party

b) Change item category

c) Contract renewal - entire contract

d) Change service product

Answer: a, c

Question: 7

Which of the following are valid combinations of a logistics scenario and a sub-scenario?

There are 2 correct answers to this question.

a) Purchase order - stock transfer item

b) Reservation - advance shipment

c) Purchase requisition - purchase order

d) Reservation - stock transfer item

Answer: a, b

Question: 8

Which of the following is mandatory to create a service contract item?

There are 2 correct answers to this question.

a) Service profile

b) Service product

c) Item category

d) Service part

Answer: b, c

Question: 9

You are using Enterprise Organizational Management. Which of the following can be used?

There are 2 correct answers to this question.

a) Service order management

b) Interaction center

c) In-house repair

d) Case management

Answer: a, c

Question: 10

What does the interaction record contain?

There are 3 correct answers to this question.

a) Business-relevant documents

b) Activity clipboard

c) Business partner information

d) Task list

e) Call object status

Answer: a, b, c

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